

# Mobility Rentals and Repairs LLC Customer Authorization for Repairs

## 1. Customer Authorization for Repairs:

(A). I hereby authorize Mobility Rentals and Repairs LLC to do the requested repair work along with the necessary materials needed to complete repairs.

(B). I hereby grant Mobility Rentals and Repairs LLC permission to operate the mobility equipment for testing and/or inspection purposes.

## 2. Liability and Risk:

(A). The customer assumes all risk for potential failure of the equipment after repair for any reason.

(B). The customer assumes all risk for potential failure if the repair is a temporary solution or if the customer provides parts or if replacement parts are used.

(C). Mobility Rentals and Repairs LLC" is not liable for injuries or damage that occur because of the mobility equipment condition after the repair.

(D). The Mobility Rentals and Repairs LLC" is not liable for any advice given that is not followed by the user and/or the equipment is not used as directed.

## 3. No Warranty (Disclaimer of Warranties:

(A). Services are provided "as is, where is, with all faults and without warranty of any kind.

(B). If mobility equipment is used for Non-Medical Purpose cover repairs are void.

(C). No repair work will be completed if the mobile device has an active manufacturer warranty.

## 4. User Responsibilities:

(A). The customer is solely responsible for any damage to their mobility device or loss of data that results from the download or installation of materials and/or software updates provided by the service.

(B). The customer is responsible for following all operating instructions and using the wheelchair safely after the repair.

## 5. Repair Details/Scope of Work/Materials/Labor to be completed by repair shop on the Job Invoice.

(A). Description of repairs.

(B). Description of Materials.

(C). Description of Labor.

(D). Additional Notes or Instructions.

## 6. Denial of Service:

(A). This allows Mobility Rentals and Repairs LLC to refuse service under certain conditions, such as contamination with bodily fluids, inadequate work area or if the customer is abusive.

## 7. Financial Terms:

(A). All payments are due upon completion of repairs unless otherwise agreed in writing.

(B). Accepted payment methods: [cash, credit cards, debit, and certified check].

(C). A finance charge may accrue on overdue balances at the rate specified in Section 9, in accordance with applicable law.

(D). An express mechanic's lien is acknowledged on the mobility device to secure the amount of the repairs thereto.

(E). Finance Charge on Overdue Balances: 1.5% per month, as permitted by law. Overdue balances begin the day work is completed.

## 7. Tariffs

Customer is responsible for any tariff charges in addition to the quoted price of parts.

## **Mobility Rentals and Repairs LLC Customer Authorization for Repairs**

### **8. Hours of Operation:**

(A). Mon – Fri 9 am to 6 pm, Sat 9am to 12pm. OA hour labor charged at time and a half.

### **9. Shop Policies and Labor Fees:**

(A). Labor hours for work performed on wheelchairs, walkers/rollators and knee scooters will be charged at \$60 per hour.

(B). Labor hours for work performed on powered mobility equipment will be charged at \$95 per hour.

(C). Travel fees will be charged from portal to portal.

(D). Storage Fee: \$10 per day after three (3) days of notice of completion.

### **10. Warranty:**

(A). Standard of Performance: Mobility Rentals and Repairs LLC warrant that all work shall be performed in a good and workmanlike manner, by appropriately trained workers, and in accordance with industry standards, all applicable laws, and the contract documents. Repair work will be free from defects in design, materials, and workmanship.

(B). Coverage Period: This warranty shall continue for a period of 60 days from the date of final acceptance/completion of the work.

(C). Contractor's Obligation: Mobility Rentals and Repairs LLC shall remedy at the Contractor's expense any failure to conform or any defect from repair work.

(d) Defective parts and labor to replace the parts are not covered under warranty and we be charged at the normal labor rate.

**I hereby authorize the above repair work to be to my mobility equipment, to be done by Mobility Rentals and Repairs LLC along with necessary labor and materials.**